



LUCEY LAW FIRM PARTNERS WITH BLUETOWNE TO MODERNIZE ITS INFRASTRUCTURE AND RECEIVE ONGOING MANAGED SERVICES TO SUPPORT ITS END-USERS

CASE STUDY

LUCEY LAW FIRM

“After partnering with Bluetowne our productivity has greatly increased and we’re receiving better, more responsive support. It’s easier and more efficient to securely access critical information both in the office and while working remotely—whether from home in the evenings or from a courtroom in another city.”

Taylor Morris
Attorney
Lucey Law

THE CLIENT

Lucey Law Firm was founded in 1991 and is located across from Shem Creek in Mount Pleasant, SC. The firm focuses on Plaintiffs’ lawsuits in Defective Construction, Contract and Financial Disputes, Special Torts and other trial work such as insurance claims, condemnations and legal malpractice. Lucey Law is proud to have achieved the largest construction verdicts and actual recoveries in the State of South Carolina for its clients. Additionally, the firm has successfully handled and/or tried to a verdict numerous other complex cases, yielding substantial recoveries to their clients.

THE CHALLENGE

Lucey Law’s current infrastructure had been pieced together over the years, and lack of a strategic design and best-in-class technologies was greatly affecting end-user productivity, flexibility and ease of management. The firm was also working with another local provider that was lacking in their response time and effectiveness in fixing the root cause of issues, which proved frustrating and time consuming. Lucey Law knew they needed a new partner who could provide strategic direction for their IT initiatives, modernize and streamline their infrastructure, and then support it with a high level of responsiveness and expertise.

THE SOLUTION

Lucey Law partnered with Bluetowne to modernize their infrastructure and processes, which included a migration to VMware virtualization with new servers and improved back-up reliability. Additionally, the modernized infrastructure included a next generation Cisco firewall appliance with advanced intrusion protection features and highly secure remote access VPN. Bluetowne also provides Lucey Law with ongoing managed services providing proactive maintenance, monitoring and updates, and reactive support for end-users.

THE RESULT

Today, Lucey Law enjoys increased operational efficiencies, state of the art security to protect sensitive client data, and a scalable infrastructure that is much easier to manage. The firm’s user-base can now easily and securely access critical documents and applications anytime, anywhere - enhancing productivity and providing a more flexible work environment. End-users also enjoy peace of mind knowing that when an issue pops up, they will receive responsive, superior support from Bluetowne so that they can get back to serving their own clients.

